



case study – Hendricks Commercial Properties

One company - thousands of cardholders

Information Controls, Inc. (ICI) has a wide variety of access control solutions to provide its clients. ICI was able to give some peace of mind to the folks at Hendricks Commercial Properties (HCP). Here's how we did it.

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Access Control

Human Capital Management

Document Imaging

Professional Services



PROBLEM AT HAND

Ginger Meinders, Facilities Coordinator for Hendricks Commercial Properties (HCP) had a problem on her hands. HCP is located in the heart of Beloit, Wisconsin. They have a company mission to exceed what other real estate developers can deliver by providing a full-service package to its customers. As HCP continues adding new companies and moving their growing tenants, they recognized a need to update and improve the building and suite security of their industrial and office buildings. Meinders faced the problem of reaching that mission across their many business locations.

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HCP began looking to upgrade their system, each remote site ran separately on its own stand-alone system. The stand-alone systems posed the biggest problem because of the time it took to travel between sites for simple managerial functions like monitoring door activity or entering new card holders. Another problem was the time and expense of costly wiring and electrical work when additional doors needed to be added to the system. Plus, parts and support were becoming increasingly difficult to find.



SOLUTIONS WITH REACH

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Information Controls was able to address all the issues presented from HCP. With the need to provide its multiple location tenants with varying access to both space shared by all tenants and their individual business suites, HCP sought a solution that would centralize the management of total system functionality and entire card holder database.

The new system installed by Information Controls provided a complete upgrade. Software was installed that could communicate between the server/client PC's and intelligent door controllers over HCP's existing LAN/WAN infrastructure. This solution gave HCP the ability to control the system from a central point for all sites, regardless of distance. The intelligent controllers

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at each door, communicated over a single Cat5 network drop. In addition, by taking advantage of PoE (power over Ethernet) hardware, there was no need for any additional electrical work and wire runs would dramatically decrease.

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RESULTS THAT DELIVER

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— Ginger Meinders

Information Controls successfully installed our access control system at the HCP industrial and office properties. Now it's all controlled remotely, saving countless employee hours spent making onsite adjustments. Ginger Meinders, Facilities Coordinator for HCP, notes, “I am so thrilled with how the system works. We used to have to rely on multiple people to go out to sites to make adjustments. Now, I can log-in on a Saturday night to ensure that the building is locked down.” Additionally, tenants are provided with highly secure office spaces, and are able to add and remove restricted access quickly, as needed. HCP also now has the ability to run access reports to monitor when each employee FOB is used to access particular entry points. “The new system provides me with peace of mind,” said Meinders.

The access control solution Information Controls provided has now leveraged HCP's existing IT

infrastructure. Taking this step allows for easy expansion to additional buildings in the future and provides them with centralized management tools for increased efficiency. The software installed contains a browser-based client which enables HCP to securely manage their system remotely via smart device, such as an iPad. Accessibility like this further increases efficiency. CCTV and ID card production can also be integrated easily. Designed as a total IP solution, the new access control system allows HCP to proactively solve problems before they happen.

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